

The Sponsors of Mass Save® offer enhanced rebates to customers who install heat pumps for whole-home heating and cooling. The Sponsors urge you to work closely with a qualified contractor who can design and install a heat pump system that will meet your heating and cooling needs. Understanding installation and operating costs, as well as proper operation and maintenance practices, will help you enjoy the benefits that a properly installed heat pump system can provide.

CUSTOMER INFORMATION (MUST MATCH CORRESPONDING REBATE FORM)				ALL INFORMATION IS REQUIRED	
Residential Electric Utility or Energy Efficiency Provider:	<input type="radio"/> Cape Light Compact	<input type="radio"/> Eversource	<input type="radio"/> National Grid	<input type="radio"/> Unitil	
Account Holder Name:	Electric Account Number:				
Phone Number:	Email:				
Installation Address:	City:	State:	ZIP Code		
(Must match the residential electric account address)					

### Eligibility

In addition to existing residential heat pump eligibility criteria:

- Heat pumps must be sized to be capable of being the sole source of heating in the home.
  - Project may include backup or supplemental heat from non-fossil fuel sources, such a wood or pellet stove or electric baseboard (resistance) heat, including in spaces that are difficult to serve with air source heat pumps like bathrooms.
- Project must either include the removal or disconnection of the pre-existing heating system or the homeowner must not use the pre-existing heating system unless there is an emergency (either heat pump maintenance down-time or if heat pump is not able to heat the home during extreme weather event).
- Homes must be occupied full time during the winter heating season.

### Customer Verification

- Homeowner will use heat pumps as the sole source of heating in home. Select the option that applies:
  - Pre-existing heating system has been removed
  - Pre-existing heating system has been disconnected
  - Pre-existing heating system will only be used in an emergency situation (as outlined above)
- Homeowner understands that heat pumps may be subject to post-installation inspections prior to receiving rebates

### CUSTOMER ACCEPTANCE OF TERMS

I certify that all statements and information, including any attachments, made in this rebate form are correct, complete, true, and accurate to the best of my knowledge, and that I have read and agree to the terms and conditions on the 2022 Mass Save Residential Heat Pump rebate forms.

Customer Signature:	Date:
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### INSTALLER ACCEPTANCE OF TERMS

I certify that installation and services performed have been in accordance with all applicable municipal, state and federal codes, standards and regulations, as well as program requirements pertaining to the installed system.

Installer Signature:	Date:
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### WE ARE MASS SAVE®:

