



2025 residential heat pump water heater rebate form

To receive your rebate faster, submit online at MassSave.com/Savings

Required documents

- Completed and signed rebate form
- Copy of a dated work order, invoice or equipment sales receipt, including:
 - Equipment manufacturer and model number
 - Heat pump water heater purchase cost
 - Proof of payment

This rebate may not be combined with any other utility or energy efficiency service provider offer for the same equipment. If an instant rebate of \$750 or \$1,500 for split system models has already been applied at a participating retailer or distributor through a licensed contractor, this rebate is not eligible for redemption.

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Terms and Conditions

Equipment requirements: Equipment must meet minimum efficiency requirements as specified on this form.

Application form: This application must be filled out completely, truthfully and accurately. The customer must date and submit the completed application, along with all required documentation for specific rebates and/or incentives. By submitting the rebate application, the customer agrees to abide by these Terms and Conditions. Program is subject to change without prior notice, including rebates and incentive levels.

Time limit: Qualifying units for equipment rebate must be purchased and installed between January 1, 2025 and December 31, 2025. Applications must be postmarked by February 28, 2026.

Payments: From the time the application is processed and approved, please allow 6-8 weeks for payment. Payment processing will take longer if information or documentation is missing from the application. For customers that wish to designate their rebate payment directly to their contractor, contractors must register and be approved by the Sponsors of Mass Save. If the payee information is different from the account holder information, additional time will be needed for payee verification.

Geographic requirements: Offers valid only for residential electric and natural gas customers in Massachusetts where Berkshire Gas, Cape Light Compact, Eversource, Liberty, National Grid or Unitil is the program Sponsor.

Rebate limitations: This rebate is available to existing account holders and new construction projects that are not enrolled in the Mass Save New Construction program. It may not be combined with other utility or energy efficiency service provider offers for the same equipment, except with HEAT Loan financing. Other, non-Mass Save rebates or incentives may be used. Rebate amounts cannot exceed total installation costs and are subject to change without notice. Incentives per heat pump water heater are capped at \$750, or \$1,500 for split system models. If an instant rebate was already applied through a participating retailer or distributor through a licensed installation contractor, this rebate cannot be redeemed again. For questions, please consult your installation contractor.

Proof of purchase: A copy of the customer's invoice or equipment receipt must accompany each rebate application form. The invoice must indicate the equipment make, unit model number, purchase date, equipment cost, and proof of payment.

Approval and verification: The participating Sponsor reserves the right to conduct field inspections to verify installations prior to payment.

Tax liability: Sponsors will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

Endorsement: Sponsors do not endorse any particular manufacturer, product, system design or technology in promoting these offers.

Limitation of liability: Sponsors and their rebate administrator's liability is limited to paying the rebate and incentive specified. Sponsors and their rebate administrator are not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

Liability & release: As part of the consideration for participating in the program, the customer hereby releases and shall indemnify, hold harmless and defend the program Sponsors, their affiliates and member utilities and energy efficiency service providers, and the rebate administrator from any and all claims, losses, harm, costs, liabilities, damages and expenses (including attorneys' fees) of any nature whatsoever arising directly or indirectly out of or in connection with the installation of the equipment at the premises or any material and labor required for such installation.

Warranties: SPONSORS DO NOT WARRANT THE PERFORMANCE OF INSTALLED OR SERVICED EQUIPMENT, EXPRESSLY OR IMPLICITLY. Sponsors make no warranties or representations of any kind, whether statutory, expressed or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

Electric benefits: Other than the energy cost savings realized by the customer, the Sponsors are entitled to 100 percent of the benefits and rights associated with the energy-efficient measures, including without limitation ISO-NE products and all other attributes, credits or products associated therewith under any regional initiative or federal, state or local law, program or regulation, and customer waives, and agrees not to seek, any right to the same.



2025

Residential heat pump water heater rebate form

Up to \$1,500 per system

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2025 residential heat pump water heater rebate form

Save with rebates on eligible equipment installed between January 1, 2025 and December 31, 2025.

Rebate not to exceed purchase price. Limit one (1) rebate per electric or natural gas meter. This rebate may not be combined with any other utility or energy efficiency service provider offer for the same equipment.

Get started

- 1. Consider financing:** Interested in 0% financing? Apply for a Mass Save® HEAT Loan prior to installing your equipment. Learn more at MassSave.com/HEATLoan
- 2. Purchase and complete installation** of eligible equipment between January 1, 2025 and December 31, 2025.
- 3. Claim your rebate:** Upon completion of installation, claim your rebate by submitting all required documentation by February 28, 2026.

Online:
MassSave.com/Savings

Mail:
Mass Save Residential Heating & Cooling Program
1337 Massachusetts Ave, PO Box #228, Arlington, MA 02476

CUSTOMER INFORMATION					
Residential electric or natural gas utility or energy efficiency provider		Berkshire Gas	Cape Light Compact National Grid	Eversource Unitil	Liberty
Electric Account Number:	Is this property occupied by an owner or a renter?			Owner	Renter
Natural Gas Account Number:					
Account Holder Name:	Phone:		Email:		
Installation Address:	City:		State:	ZIP:	
Mailing Address:	City:		State:	ZIP:	
Housing Type:	Single-Family (1-Unit, Detached)	2-4 Unit Complex	5+ Unit Complex	New Construction	
Existing Water Heating Fuel Type:	Electric	Natural Gas	Oil	Propane	

INSTALLER INFORMATION					
Company Name:					
Contact Person:		Phone:		Email:	
Mailing Address:		City:		State:	ZIP:
Payee for Rebate if Different From Customer Installer Other					

REBATE PAYEE (IF OTHER SELECTED ABOVE)					
Payee Name:		Phone:		Email:	
Mailing Address:		City:		State:	ZIP:
<i>If rebate is being assigned to someone other than the account holder, please see Terms and Conditions.</i>					

EQUIPMENT INSTALLED				
Equipment Type	Efficiency Requirement	Model Number	Install Date	Rebate Amount
Heat Pump Water Heater	ENERGY STAR® certified UEF* > 3.30			\$750 per unit
Heat Pump Water Heater (120volt/15 amp circuit)	ENERGY STAR certified UEF* > 2.20			
Split System Heat Pump Water Heater	ENERGY STAR certified UEF* > 2.20			\$1,500 per system

* UEF - Uniform Energy Factor

CUSTOMER ACCEPTANCE OF TERMS	
I certify that all statements and information, including any attachments, made on this rebate form are correct, complete, true and accurate to the best of my knowledge, and that I have read and agree to the Terms and Conditions on this form. I understand that any false, fraudulent or incorrect information on this form or any of the attachments is grounds for nonpayment or return of any rebates, suspension or termination from future Mass Save programs and may be subject to referral to applicable government agencies for further appropriate action.	
→ Customer Signature:	Date:

Please allow 6-8 weeks for rebate processing.

FOR MORE INFORMATION, CALL 888-855-0340 OR EMAIL MAREBATES@RESOURCE-INNOVATIONS.COM.